

# JAMESON INNOCENT

IT Technician · Systems & Network Administrator · Full Stack Developer

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## PROFESSIONAL SUMMARY

Versatile IT professional, with hands-on experience in systems, network, and database administration within the financial sector (FinTech, credit unions/cooperatives). Delegated Data Protection Officer (DPO) for international partners (ACTED) and responsible for GDPR compliance. Proven skills in infrastructure monitoring, automation, virtualization/cloud, and full stack development (Laravel/React). Focused on system security, business continuity, and adoption of emerging technologies.

## TECHNICAL SKILLS

Languages	PHP · Java · JavaScript · PowerShell · Python (scripting)
Web Frameworks	Laravel · Livewire · Jetstream · React · Tailwind CSS · HTML/CSS
Databases	MySQL · SQL · DB2 · Oracle
Systems & Servers	Windows Server · Linux · Proxmox · VirtualBox
Networking	Cisco (routers, switches, firewalls) Fortinet · Network administration (WAN/LAN, VPN)
Cloud & Virtualization	AWS · VMware · Hyper-V · Docker containers
Automation / Isac	Terraform · Ansible · Network and systems configuration automation
Security & Compliance	GDPR · Identity and access management · Data protection (DPO)
Monitoring	Infrastructure monitoring via probes, on-site and remote
Support & Service Desk	Ticket management (open tickets), L1/L2 support, collaboration tools
Tools	Git · Adobe Premiere Pro · Microsoft 365

## PROFESSIONAL EXPERIENCE

### IT Technician — Delegated DPO | ANACAPH — Nov. 2023 – Present

- Maintenance and repair of computer equipment and network hardware.
- Administration and optimization of a production DB2 database.
- Managed and administered a datacenter environment comprising 5 physical servers and 15 virtual servers.
- Co-development of an electronic money platform (FinTech).
- Technical support to credit unions (caisses populaires) on ISIS, the credit unions' banking system, including work on its update.
- Configuration of routers, access points, servers, and workstations.
- Delegated as Data Protection Officer (DPO) to ACTED for a cash distribution project — GDPR compliance.
- Identity and access management, administration of collaboration tools.
- Infrastructure monitoring using probes, both on-site and remote.
- Automation of network and systems configurations.
- Lead for ANACAPH on a research project conducted in partnership with Dynamics Dev.

## **Full Stack PHP Developer | KAPAM** — *Dec. 2023 – Dec. 2024*

- Design and development of a web-based loan management platform.
- Backend development (Laravel) and MySQL database administration.
- Implementation of the user interface with Tailwind CSS.
- Functional testing and quality assurance of delivered features.
- Ongoing maintenance and updates of production platforms.

## **TECHNICAL PROJECTS**

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### **LMS Platform — TECHIZI ACADEMY | Full Stack Developer** — *2026*

- Design of the full stack architecture: backend, database, and user interface.
- Implementation of course, learner, instructor, and enrollment management modules.
- Development of an analytics dashboard to track learner progress.
- Integration of a multimedia content system (videos, documents, quizzes).
- Technologies: Laravel · Livewire · MySQL · Tailwind CSS.

### **Recruitment Platform — JOBFASIL | Full Stack Developer** — *Dec. 2025 – Present*

- Design of complete architecture: backend, database, and responsive interface.
- Modules: user management, job postings, applications, dashboard.
- Technologies: Laravel · Livewire · Jetstream · Tailwind CSS · MySQL.

## **EDUCATION**

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### **Graduate Diploma (DESS) in Information Technology and Computer Science.**

#### **| UNITECH University** — *Mar. 2025 – Present*

- Specialized training in network administration, systems infrastructure, and network security.

### **IoT Training – Internet of Things | Faculty of Sciences (UEH)** — *Oct. 2025 – Present*

- IoT technologies, sensors, connected systems, and communication protocols.

### **Bachelor's degree in computer science (Final year) | INUKA University** — *Jan. 2021 – Present*

- Final year project (Final project) in preparation.

### **Administrative Sciences (2nd year) | IHECE** — *Oct. 2018 – Mar. 2020*

## **CERTIFICATIONS**

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- IBM – Relational Database Administration (DBA)
- Google – Technical Support Fundamentals
- Google – Bits and Bytes of Computer Networking
- Meta – React Basics · HTML & CSS · JavaScript
- Meta – Front-End Developer · Version Control · IT Infrastructure
- Board Infinity – Fundamentals of Java Programming

## **LANGUAGES**

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Creole: Native · French: Professional · English: Professional · Spanish: Beginner (A1)